

Analysis of Student Satisfaction Survey (SSS)

Year: 2022-23

Analysis

- A total of **32 student-teachers** from B.Ed programs participated.
- The survey covered **14 key areas** of academic and non-academic services.
- The response format was **multiple choice on a 4-point scale**.
- The **overall satisfaction rating** shows:
 - **59%** of students rated their experience as **Good**.
 - **22%** rated it as **Excellent**.
 - Remaining 19% presumably fall under Fair/Poor (not specified but implied)

Key Observations:

- **Orientation on Entry Behavior** and **transparency in exams/results** were well-received.
- **Infrastructure** and **Library resources** gained decent ratings.
- **Innovative methods** like guest lectures and resource persons were appreciated.
- Concerns were noticed around:
 - **Canteen experience**
 - **Class timing adjustments**
 - **Need for more intercollegiate activities**
 - **Teacher punctuality**
- **Grievance redressal** and **non-teaching staff conduct** were included, indicating a holistic feedback approach.

Interpretation

- The general student sentiment is **positive**, indicating effective academic delivery and support services.
- **Over 80%** of students felt **satisfied or highly satisfied**, which suggests that the institute is meeting its core educational objectives.
- However, **qualitative comments** hint at operational inefficiencies, such as:
 - Rigid class timings
 - Punctuality issues among some faculty
 - Limited extracurricular/intercollegiate exposure
- The **lack of detailed quantitative breakdown** for individual questions limits a deeper numerical interpretation but suggests areas needing attention.

Suggestions

1. **Improve Faculty Engagement:**
 - Encourage regularity and punctuality among teachers.
 - Provide orientation or workshops on classroom management and student engagement.
2. **Revamp Canteen Services:**
 - Conduct a canteen-specific survey to understand dissatisfaction.
 - Improve hygiene, food quality, and service timing.
3. **Seasonal Adjustment of Class Timings:**
 - Consider flexible schedules during extreme weather, particularly winter.
4. **Enhance Student Activities:**
 - Increase intercollegiate competitions, debates, and cultural events.

- Encourage clubs to collaborate with institutions outside the region.
- 5. **Strengthen Grievance Redressal:**
 - Ensure visibility and accessibility of grievance redressal mechanisms.
 - Establish timelines for addressing complaints.
- 6. **Library and Resource Expansion:**
 - Regularly update academic resources.
 - Provide digital access to journals and e-books.
- 7. **Transparency & Communication:**
 - Maintain transparency in exam results, evaluation, and academic planning.
 - Regularly update students on institutional decisions and events.

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