

Analysis of Student Satisfaction Survey (SSS)

Year: 2021-22

Statement of the Analysis: A total of 20 student-teachers from both B.Ed & M.Ed programmes taken part in the survey. Following items were asked to have analyse Student Satisfaction Survey (SSS) level by a four points multiple choice format.

1. Your experience with orientation on Entry Behavior conducted at the beginning of the Course.
2. How will you rate the infrastructure provided by the institute?
3. The college provide transparency in conducting examination and declaration of results.
4. Your experience about the college canteen.
5. Teachers giving you sufficient time for any queries or clarifications.
6. You are explained about the course /paper properly by the teachers at the beginning of the course/paper.
7. The teachers provide you with hand out/notes/learning resources.
8. Your satisfaction with the Innovative teaching methods such as guest lectures, invited resource person at various events.
9. How will you rate Internship arrangement made by the institute for you.
10. Rate your experience on the college Library resources.
11. Your experience on workshops conducted by the institute.
12. Club Activities conducted
13. Students' Grievance Redressal
14. Non-Teaching staff Conduct

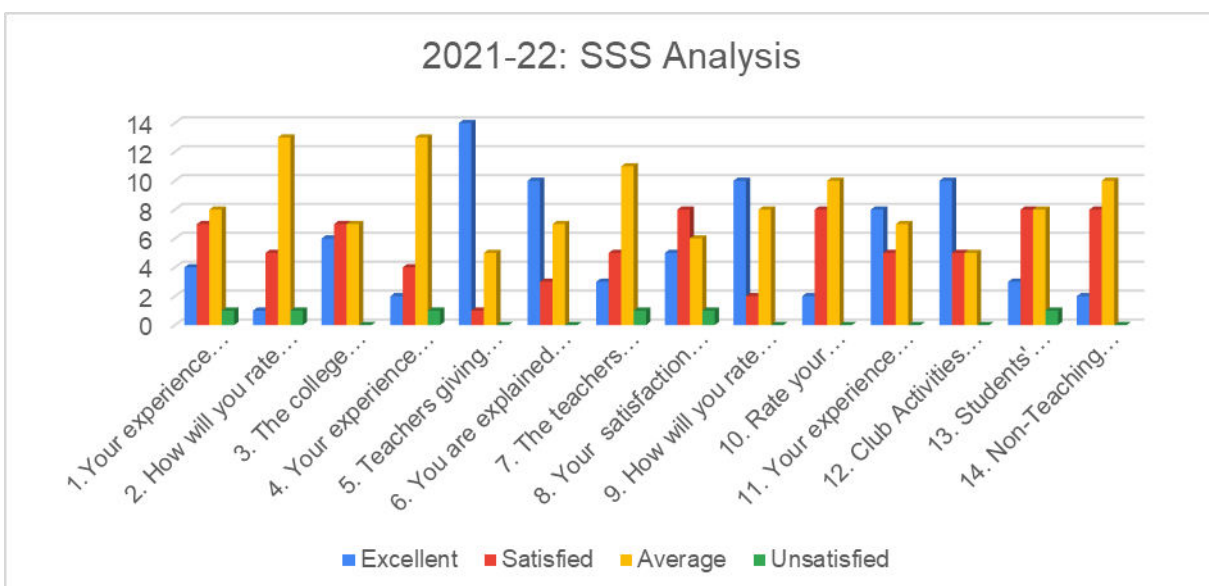


Figure-1: Bar Chart reflecting Student Satisfaction Level

On asking “How would you rate overall experience during your stay in the institute on the scale of, 1-5, where 5= Excellent & 1=poor”, 70% respondent garaged as “Good”, 20% as “Excellent” and 10 % were Neutral.

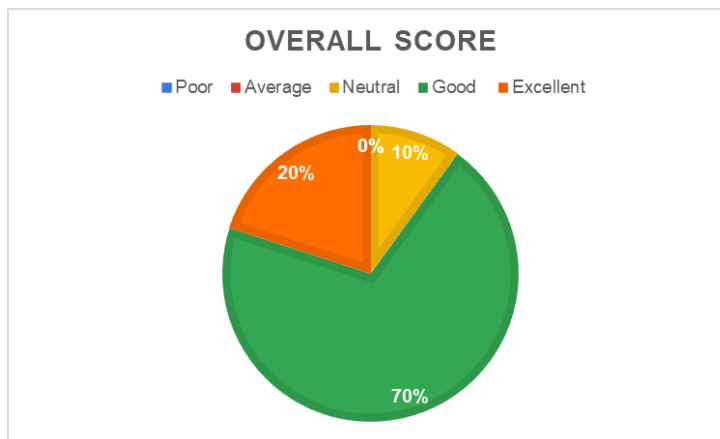


Figure-2: Pi-Chart reflecting Overall satisfaction

Opinion forwarded by the respondents (*Statements are as received*):

1. The overall experience was good and satisfying. I wish more practical activities be conducted so my general experience.
2. No.
3. It will be great if the college authorities could look into fixing a proper pipe to channel the water from the wash basin just outside the canteen.
4. The toilets for the gents can improve.
5. Satisfactory.
6. The ministerial staff and the library staff should be more regular.

Dr Sandip Ratna,

**Co-ordinator
SCTE-IQAC,
Kohima, Nagaland
iqacscte@gmail.com**