Analysis of Student Satisfaction Survey (SSS)

Year: 2020-21

Statement of the Analysis: A total of 27 student-teachers from both B.Ed & M.Ed programmes have taken part in the survey. Following items were asked to have overview on Student Satisfaction Survey (SSS) level by a four points multiple choice format.

1. Your experience with orientation on Entry Behavior conducted at the beginning of the Course.

- 2. How will you rate the infrastructure provided by the institute?
- 3. The college provide transparency in conducting examination and declaration of results.
- 4. Your experience about the college canteen.
- 5. Teachers giving you sufficient time for any queries or clarifications.
- 6. You are explained about the course /paper properly by the teachers at the beginning of the course/paper.
- 7. The teachers provide you with hand out/notes/learning resources.
- 8. Your satisfaction with the Innovative teaching methods such as guest lectures, invited resource person at various events.
- 9. How will you rate Internship arrangement made by the institute for you.
- 10. Rate your experience on the college Library resources.
- 11. Your experience on workshops conducted by the institute.
- 12. Club Activities conducted
- 13. Students' Grievance Redressal
- 14. Non-Teaching staff Conduct

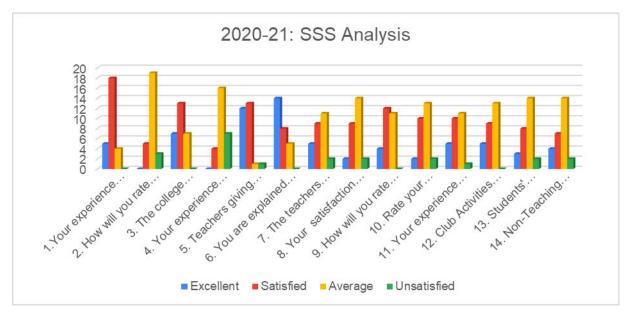


Figure-1: Bar Chart reflecting Student Satisfaction Level

On asking "How would you rate overall experience during your stay in the institute on the scale of, 1-5, where 5= Excellent & 1=poor", of which, 66% respondent rated as "Good", whereas 15% of participant has expressed "Excellent" or "Neutral".

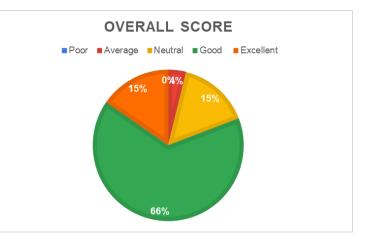


Figure-2: Pi-Chart reflecting Overall satisfaction

Opinion forwarded by the respondents (*Statements are as received*):

1. Better College Campus, for conduct cocurricular activities.

2. SCTE, no doubt has some of the best lecturers but from my personal view, I wish the lecturers will be more efficient and regular in their attendance. It was my first time experiencing the typical 'Government institution without classes' due to lecturer absentees. Sometimes we were made to wait the whole day and by the end, we would be told there will be no classes. So it would be very much convenient to inform students or give them some works, so that they won't waste their time. Overall, there were lecturers who were sincere and would say, had some of the best times learning from Institutions. All the very best and thank you

3. Place for carrying out recreational activities; a Gym, some indoor games like table tennis etc..

4. Provision for drinking water.

5. The infrastructure definitely needs a face-lift to create a better study environment for the students.

6. Better management of the Library keeping in consideration the convenience and needs of the students is a priority.

7. I am very grateful to be family of this noble institutions.

8. I am satisfied with the college, the faculty and resources available. My only suggestion is that more ICT resources should be used by the faculty in the teaching learning process.

9. The notifications from the office are always late. It will be good if prior information is given if there will be no classes because some students are coming from a long distance

10. Update library books

11. The faculty were very well versed in their sibject areas and very helpful too, but the library staff were not very helpful.

12. It will be very good if the college does some upgradation in terms of infrastructure

13. Subsidized canteen goods will be great... It is too expensive

- 14. The canteen facility was not up to expectation.
- 15. Accessibility of library is needed to be improved; many a times library was found closed.

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